

THE INDEPENDENT LIVING CENTRE



Semington, near Trowbridge

01380 871007

www.ilc.org.uk



Service Update - 15/02/2021

We are currently offering a limited service due to staff shortages, and we ask that all visits to the centre are arranged in advance. **The current waiting list for our Occupational Therapist is approximately 4-6 weeks, and we are unfortunately no longer able to offer a Benefits Advice service.**

If you have a general enquiry, or would like to be added to our waiting list for an assessment or advice from our Occupational Therapist, please give us a call on **01380 871007** or email us at **welcome.ilc.semington@googlemail.com**. It is always helpful for us to have as much information as possible ahead of your initial telephone appointment, so we will ask if you can let us know the following details:

- Name
- Address
- Telephone number
- Date of birth
- Medical condition
- Details about the equipment you would like to see/try, or the advice you would like to receive
- Any additional information which may be useful for our OT to know

This will enable us to provide you with the most accurate and relevant advice.

We are asking that visitors continue to wear a face mask unless exempt due to their medical condition, and availability of face-to-face appointments will depend on Government restrictions at the time, so may be subject to change.

If you have any questions, please get in touch and we will be happy to explain any of our policies further. We hope you're all staying safe and well, and look forward to seeing you again soon.

**The Independent Living Centre,
St. George's Road, Semington, BA14 6JQ**

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