

THE INDEPENDENT LIVING CENTRE



Semington, near Trowbridge

01380 871007

www.ilc.org.uk



Service Update - 24/05/2021

We are pleased to be able to temporarily open our waiting list again for appointments with our Occupational Therapist. The current waiting time for an assessment is approximately 4-6 weeks, and we ask that all visits to the centre are arranged in advance.

If you have a general enquiry, or would like to be added to our waiting list for an assessment or advice from our Occupational Therapist, please give us a call on **01380 871007** or email us at **welcome.ilc.semington@googlemail.com**. It is always helpful for us to have as much information as possible ahead of your initial telephone appointment, so we will ask if you can let us know the following details:

- Name
- Address
- Telephone number
- Date of birth
- Medical condition
- Details about the equipment you would like to see/try, or the advice you would like to receive
- Any additional information which may be useful for our OT to know

This will enable us to provide you with the most accurate and relevant advice.

Although all legal Covid restrictions have ended in England, we are still taking safety seriously at the centre, as many of our visitors are clinically vulnerable. We are therefore continuing to ask people to wear a mask when visiting the building, unless exempt due to a medical condition. We also request that you phone to reschedule your appointment if you or your companion have any symptoms of Covid-19.

Thank you for your support in keeping our staff and visitors safe.

**The Independent Living Centre,
St. George's Road, Semington, BA14 6JQ**

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