

THE INDEPENDENT LIVING CENTRE



Semington, near Trowbridge

01380 871007

www.ilc.org.uk



Service Update - 23/01/2023

Our waiting list for assessment and advice is still open, however we are currently fully booked until the end of March, so there is unfortunately likely to be a delay of approx. 8 weeks before an appointment in person can be offered. We are a small charity and all visits to the centre do need to be booked in advance.

If you have an equipment enquiry or would like to be added to the waiting list please give us a call on **01380 871007** or email us at **welcome.ilc.semington@googlemail.com**. It is always helpful for us to have as much information as possible before offering advice, so we will ask if you can let us know the following details:

- Name
- Address
- Telephone number
- Date of birth
- Medical condition
- Details about the equipment you would like to see/try, or the advice you would like to receive
- Any additional information which may be useful for our Occupational Therapist to know

This will enable us to provide you with the most accurate and relevant advice.

You can visit the *“Useful Information”* page on our website to find a list of mobility retailers who can help you with purchasing and hiring equipment, as well as a list of second hand items for sale, and other useful organisations to contact. You can also ask us to send you a copy of any of our Wisebuy leaflets, to help make sure you have taken everything into consideration before making a purchase from a shop. These are not designed to replace an OT assessment, but to act as a guide when liaising with retailers or reps.

Although there are currently no legal Covid restrictions, we are still taking safety seriously at the centre, as many of our visitors are clinically vulnerable. We are therefore continuing to ask that you phone to reschedule your appointment if you or your companion have any symptoms of Covid-19.

Thank you for your support in keeping our staff and visitors safe.

**The Independent Living Centre,
St. George’s Road, Semington, BA14 6JQ**

Registered charity number 10000659